

Welcome to the hotel Villmergen

We are delighted to have you as our guest. It is our pleasure to welcome you to Hotel Villmergen.

To help you find your way around quickly, we have put together the most important information about your stay. Here you will find everything you need to know about arrival, Wi-Fi, breakfast, the restaurant, services, the surrounding area and safety.

Should you have any questions or requests, our team will be happy to assist you.

We wish you a pleasant stay and a lovely time with us in Villmergen.

Contact

Hotel Villmergen and Grill Restaurant El Toro

[Löwenplatz, 5612 Villmergen](#)

Phone: [+41 62 732 28 88](tel:+41627322888)

E-Mail: info@hotel-villmergen.ch

Website: www.hotel-villmergen.ch

Reception opening hours

Monday to Friday

6.30 a.m. to 10.00 p.m.

Saturday

6.30 a.m. to 4.00 p.m.

Sunday

6.30 a.m. to 11.30 a.m.

Outside opening hours, you can reach us by phone for urgent matters.

Emergencies

In case of a medical emergency, please call the emergency number 144 directly.

Emergency numbers:

- Police: 117
- Fire brigade: 118
- Ambulance: 144
- European emergency number: 112

For urgent matters regarding your stay, you can reach us by phone at +41 (0) 62 732 28 88.

Safety & fire emergency

Please note the escape plan on your room door and the marked emergency exits.

In case of fire, leave the building calmly via the escape routes and do not use the lift. Follow the instructions of the hotel team or the emergency services.

The assembly point is located by the entrance to the underground car park.

Arrival & stay

Arrival

For an uncomplicated journey, we recommend entering **“Oberdorfstrasse 5, 5612 Villmergen”** in your navigation system. This address is recognized better by most navigation systems than the official hotel address at Löwenplatz.

Parking

Parking spaces are free of charge and available subject to availability. A reservation is not required.

The height limit of the underground car park is 2.15 meters.

Electric vehicle charging station

A charging station is available for electric vehicles. For charging, we charge a basic fee of CHF 5.00 plus electricity costs. You can obtain the activation chip at reception.

Public transport

The **“Villmergen, Oberdorf”** bus stop is located directly in front of the hotel.

Bus line 340 takes you conveniently to Wohlen railway station and to other places in the region by public transport.

Check-in

Your room is available from 2.00 p.m.

For a quicker check-in, we recommend completing our online check-in before your arrival.

Late arrival

Arrival outside our opening hours is possible.

Please inform us before your arrival so that we can prepare the key handover.

Check-out

Check-out is possible until 11.00 a.m.

Departure is possible during reception opening hours. If you would like to leave outside opening hours, please contact us no later than the day before so that we can prepare everything.

Payment & invoice

We will be happy to add your desired company address to the reservation. Alternatively, you can enter the billing address directly when completing the registration form.

If you are leaving outside reception opening hours, please check the status of your invoice with us no later than the day before.

Wi-Fi

Free Wi-Fi is available throughout the hotel.

Network: Hotel-Guest

Password: villm5612

Room cleaning

During your stay, we clean your room according to our cleaning concept.

Do you need additional towels, hygiene articles or an additional room cleaning?

Please contact reception.

Additional services

We will be happy to assist you with:

- Early check-in
- Late check-out
- Adapter
- Hygiene articles
- Luggage storage

Please contact the reception team, we are happy to help.

Pets

Pets are welcome by prior arrangement. Please contact reception for further information and the applicable surcharges.

Food & drinks at El Toro

Breakfast

Enjoy our rich breakfast buffet.

Monday to Friday: 6.00 a.m. to 10.00 a.m.

Saturday and Sunday: 7.00 a.m. to 10.00 a.m.

Do you have allergies, intolerances or special dietary requirements?

Please inform us, preferably before your arrival or speak to our team. We will be happy to check the available alternatives for your breakfast.

Free coffee & refreshments

Free beverage stations are available for our hotel guests on the floors.

Help yourself to coffee, tea, mineral water and fresh fruit.

Restaurant El Toro

Welcome to the Spanish grill restaurant El Toro.

Look forward to high-quality meat specialties, Spanish classics and seasonal dishes in a cozy atmosphere.

Reserve your table conveniently online.

[Book your table now](#)

Do you have allergies, intolerances or special dietary requirements? Please let us know when making your reservation.

Opening hours Grill Restaurant El Toro

Monday to Friday:

11.30 a.m. to 2.00 p.m.

6.00 p.m. to 11.00 p.m.

Saturday:

6.00 p.m. to 11.00 p.m.

Sunday:

Closed

Last orders from the kitchen:

1.15 p.m. and 9.15 p.m.

A table reservation is recommended.

Menu

You can find the current menu [here](#)

[Book your table now](#)

Service

Taxi

We will be happy to order a taxi for you.
Please contact reception.

Laundry service and ironing service

A laundry bag is available in your room for your laundry. Please hand in your laundry bag at reception in the morning. It is usually returned within 24 hours.

You can find the prices on the laundry price list in your room or obtain them at reception.

Luggage

We will be happy to store your luggage free of charge before check-in or after check-out.

Baby cot

We provide baby costs for children up to 3 years of age free of charge.
Please let us know your request preferably before arrival.

Surroundings

Shopping facilities

Migros, Coop, a bakery, the post office and other shops can be reached conveniently within a few minutes' walk.

Pharmacy

Berg-Apotheke Jost AG is located about a 5-minute walk from the hotel.

Leisure

Our region offers numerous opportunities for excursions and relaxation:

- Lake Hallwil
- Hallwyl Castle
- Hiking trails in the Freiamt region
- Old Town of Aarau
- Old Town of Bremgarten
- Zurich and Lucerne as day trips

Our team will be happy to provide you with personal recommendations.

Frequently asked questions

Are there free parking spaces?

Yes. Free outdoor parking spaces and underground car park spaces are available directly at the hotel.

When is breakfast served?

Monday to Friday from 6.00 a.m. to 10.00 a.m. Saturday and Sunday from 7.00 a.m. to 10.00 a.m.

What is the Wi-Fi password?

Network: Hotel-Guest

Password: villm5612

When is check-out?

Check-out is possible until 11.00 a.m. For a late departure, please contact reception.

How can I reach the hotel in case of a late arrival?

Please contact us before your arrival so that we can prepare the key handover.

If you have any problems during your arrival outside opening hours, please contact us by phone.

Are pets allowed?

Yes. Pets are welcome by prior arrangement. Please contact us before your arrival regarding availability and surcharges.

Can I check in earlier or check out later?

Subject to availability, we offer early check-in or late check out.

Can I leave my luggage?

Yes, we will be happy to store your luggage free of charge.

Can I receive a company invoice?

Of course. Please provide us with the desired billing details.

Feedback

Your opinion is important to us. We appreciate your feedback during your stay or a review after your departure.

Thank you for taking a moment to share it with us.

[Leave a review](#)